

STANLEY®



Sliding and Folding Hardware

PRICE LIST 67SF

EFFECTIVE: APRIL 2, 2018

dormakaba 

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STANLEY Sliding and Folding Hardware

Hours of Operation: Monday – Friday, 8:00 am – 5:00 pm EST

Toll Free Phone: 1.855.365.2407

Toll Free Fax: 1.877.835.1030

TERMS AND CONDITIONS OF SALE

The terms and conditions contained herein shall govern the sale of all Best products located in the Best price catalog and/or offered for sale by BEST Access Solutions, Inc. ("Best"), except for those products as set forth under separate Best Value Added Reseller Agreements. The acceptance of any order is expressly made conditional upon your assent to these Terms and Conditions of Sale.

PRICES: Best reserves the right, in its sole discretion, to change or amend its price list (including, but not limited to, adding or removing Products from the price list), and standard terms and conditions of sale as contained in its catalogs, price list or published sales policies, without incurring any liability whatsoever to its Customer or others. All orders will be filled at the Best List Price in effect at the time of order placement. All prices are subject to change without notice and are not guaranteed.

TAXES: List prices do not include federal, state or local taxes.

ORDERS: No order for Products shall be deemed to have been accepted by Best until written notice of its acceptance is received by the Customer from Best via an order acknowledgement. Best reserves the right, in its sole discretion, to decline to accept any order. Purchase Orders will bind Best only to the extent accepted by Best's written confirmation or delivery.

Best will attempt to fill orders in the order in which they are received, subject to prior orders. However, Best reserves the right to allocate orders or fill an order or orders ahead of prior orders, if, in its judgment, the facts warrant such a change.

Any additional provisions in a Purchase Order, including any pre-printed terms, shall be void and not binding on Best, unless expressly accepted by Best. For greater certainty, the acceptance by Best of a Purchase Order shall not be deemed acceptance of the additional terms of such Purchase Order.

Best will accept orders via phone, email, fax or courier. Best will send out an order acknowledgement for all orders received via email, phone or fax.

NOTE: Receipt or possession of this price catalog does not grant approval to quote or purchase Best products. Please contact your Best Sales Representative for further details.

KEYING SYSTEM ORDERS: All orders of keying systems specifying delayed fulfillment must be fulfilled within twelve (12) months of the order date. Said request for fulfillment must include complete keying instructions for the order to be acknowledged with an estimated delivery date. Failure to properly request fulfillment of the order within twelve (12) months of the order date will make the order void and nonrefundable.

SPECIAL ORDERS: Any modification to a standard product configuration is considered a special order. No credits will be issued for returned special orders unless authorized by Best Customer Service.

INCOMPLETE ORDERS: An incomplete order is one that is not fully specified according to the appropriate nomenclature required for that product. Any incomplete order will not be entered and will be referred to the appropriate Best Sales Representative for resolution.

SAMPLES: Please contact your local Best Sales Representative for sample requests.

MINIMUM CHARGE: The expense of handling an order necessitates a minimum charge of \$50.00 net per invoice.

CREDIT LIMITS: Best's policy is to extend Net 30-day terms/open account combined with a credit line based on financial capacity. For all accounts Best

requires a Credit Application and Sales Tax Exempt Certificate (if applicable). Best evaluates traditional sources of credit information: D&B, trade and bank references, financial information, and business plans. The supply of credit herein shall be at the discretion of Best. If available information and/or financial circumstances will not support open accounts terms, Best offers Cash in Advance and Credit Card (MasterCard or VISA) terms. Best performs periodic reviews of credit lines and terms of payment and may request updated financial information.

Best reserves the right to withhold delivery of Product if Customer does not meet Best's credit requirements for the amount of Product ordered, or the amount of Product which remains unpaid (whether or not overdue) exceeds the limit established by Best for Customer. Customer shall provide, at Best's request, an acceptable letter of credit or guarantee or security in a form and amount determined by Best.

If Customer shall become overdue on its account or otherwise defaults in any payment to Best or if its financial condition shall at any time appear inadequate to warranty further shipment on an open account basis, Best shall have the right, without liability, to refuse to accept any or all orders, to cancel any and all orders, to delay shipments, or to require advance payment before accepting or shipping any orders. All orders and all shipments are subject to approval by the Best Credit Department.

PAYMENT TERMS: Best standard payment terms are 2% 15, net 30 days from date of invoice.

Effective September 28, 2014, a \$45.00 convenience fee will apply to all payments made by Credit Card towards open invoices on your account. You may choose to pay by credit card by reaching out to your Credit Analyst directly in order to process payment. You can avoid paying the \$45.00 convenience fee by enrolling and paying open invoices via Billtrust Invoice Gateway (<https://secure.billtrust.com/stanleymechnical/ig/signin>) with an ACH Payment (bank transfer from checking or savings account) free of charge. Payments by check, or money order should continue to be sent directly to the remit-to address noted on invoices.

Best shall be entitled to charge and Customer shall pay interest on overdue invoices at the rate of two percent (2%) per month calculated from the date of the invoice to the date of payment, including any attorney fees incurred by Best resulting from the collection of such overdue payment. Customer shall pay all sums owing to Best without any deduction or abatement and Customer shall have no right of set-off.

In the event that Customer disputes any portion of the payment due, Customer shall be obligated to pay the balance which is not the subject of dispute.

Without limiting any other rights it may have under these terms of sale and applicable law, all of Best's obligations under this Agreement, including obligations of supply, or any Purchase Order, can be suspended or cancelled should Customer be delinquent in making payment for previously shipped Products.

INTERNATIONAL SALES:

International Resellers located outside of the United States of America who place orders are subject to and must pay by (1) Cash in Advance, (2) Confirmed Irrevocable Letter of Credit, (3) Standby Letter of Credit.

All international shipments shall be FCA (Incoterms 2010) from Best's facility in Indianapolis, Indiana USA. Best shall be deemed to have delivered all Products and related goods when such are put in the custody of a carrier at Best's plant or warehouse above, at which time all title and risk of loss or damage shall pass to Customer.

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TERMS AND CONDITIONS OF SALE (continued)

SHIPPING/FREIGHT: All Products shall be shipped FOB Origin domestic or FCA International (INCOTERMS 2010) from Best's facility in Indianapolis, Indiana USA. Best shall be deemed to have delivered all Products and related goods when such are put in the custody of a carrier at Best's plant or warehouse above, at which time all title, risk of loss or damage shall pass to Customer. All shipments will be made in accordance with the preferred routing, carrier assignments, and operational guidelines of Best. Customer shall bear all costs of freight, insurance and associated costs and shall make all arrangements for same.

Single or combined shipments including Best lock sets, exit devices, hinges and door closers will be considered for free freight with orders at or above \$5000 net (product combination must be on same purchase order). Orders less than \$5,000 will be shipped freight prepaid with shipping cost added to the invoice, including a nominal freight charge to be determined by Best at time of shipping.

Hinge only orders will be considered for free freight with orders at or above \$750 net. Orders less than \$750 will be shipped freight prepaid with shipping cost added to the invoice, including a nominal freight charge to be determined by Best at time of shipping.

These freight terms apply only to a single destination within the contiguous United States.

Should a shipment qualify for one of Best's free freight programs, the Products shall be shipped FOB Origin domestic (with exception to prepaid freight) or FCA International (INCOTERMS 2010) (with exception to prepaid freight) from Best's facility in Indianapolis, Indiana USA.

DELIVERY: Orders shall be acknowledged and given a scheduled delivery date based on Orders shall be acknowledged and given a scheduled delivery date based on estimated manufacturing lead times. Manufacturing lead time will begin once all information is received to process an order. Delivery dates given by Best as part of order acknowledgment for accepted orders for Products or related goods will be honored by Best on a best effort basis. Shipping dates shown on order acknowledgments are based upon Best's estimate and cannot be guaranteed. Best will not be liable for any loss or damage resulting from delay in filling orders, including any direct or consequential loss or damage. Best reserves the right to make partial shipments unless the order specifies otherwise.

CHANGES/CANCELLATIONS: After orders are entered for manufacturing, changes or cancellations cannot be accepted without Best written permission, and may be subject to a change or cancellation charge equivalent to 30% of the purchase price.

Orders for special and/or custom designed goods not immediately saleable to another customer are not changeable, cancelable, or returnable.

RETURNED GOODS: Best Customer Service MUST authorize all returns. All goods must be returned in original packaging and be in resalable condition except for warranty returns. Use fax number 888-214-1918 for returned goods authorization only. Only goods with an invoice date of less than one (1) year will be considered for a Return Goods Authorization (RGA). All material returned to Best, regardless of the reason, must have a correct RGA number applied to the outside of the shipping carton. A restocking charge of 30% of the purchase price will be applied to the Customer's account except for warranty returns. Transportation charges of returned goods must be prepaid by Customer. All goods must be returned within sixty (60) calendar days of RGA issue date. All goods must be returned in original packaging and be in resalable condition except for warranty returns. Product not returned in salable condition or after sixty (60) days of the RGA issue date is subject to disposal by Best with no credit issued.

Best cannot authorize the return of discontinued product. Under no circumstances will special order items be accepted for return, unless covered by warranty.

EXPORT REGULATIONS: Customer agrees to conform to, and abide by, the export laws and regulations of the US, including, but not limited to, the Export Administration Act of 1979 as amended and its implementing regulations. Diversion contrary to US laws and regulations is prohibited.

MASTERKEYING: Best Masterkey Code and Masterkey Service Policy can be found at www.bestaccess.com.

LIMITATION OF LIABILITY: EXCEPT AS OTHERWISE REQUIRED BY APPLICABLE LAW, BEST SHALL HAVE NO LIABILITY FOR ANY CONSEQUENTIAL, SPECIAL, INCIDENTAL, INDIRECT, EXEMPLARY, LIQUIDATED OR PUNITIVE DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS, COSTS OF DELAY, ANY FAILURE OF DELIVERY, OR BUSINESS INTERRUPTION, REGARDLESS OF WHETHER THE CLAIM GIVING RISE TO SUCH DAMAGES IS BASED UPON BREACH OF WARRANTY, BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE OR STRICT LIABILITY), PRODUCT LIABILITY, OR OTHERWISE, EVEN IF BEST HAS BEEN ADVISED OF THE POSSIBILITY THEREOF. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT WILL BEST'S TOTAL AGGREGATE LIABILITY TO CUSTOMER, UNDER ANY LEGAL THEORY, WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE OR STRICT LIABILITY), PRODUCT LIABILITY, INFRINGEMENT OF OR DAMAGE TO ANY PATENT, COPYRIGHT, TRADEMARK, OR OTHER INTELLECTUAL PROPERTY RIGHTS OF ANY PERSON OR ENTITY, OR OTHERWISE IN RELATION TO THE SALE OF BEST PRODUCTS TO CUSTOMER, EXCEED THE AGGREGATE OF THE AMOUNT PAID OR PAYABLE TO BEST BY CUSTOMER FOR THE ORDER GIVING RISE TO THE ALLEGED LIABILITY.

LIMITED WARRANTY: The terms and conditions outlined above are subject to Best's Limited Warranty, which is included in the Best Price Catalog and is incorporated herein by reference. Upon return of a defective product, Best shall either repair or replace the product, in its sole discretion, in accordance with our standard warranty.

EXCEPT AS SET FORTH HEREIN, BEST MAKES NO WARRANTIES, EXPRESSED OR IMPLIED, AND BUYER ACKNOWLEDGES THAT NO REPRESENTATIONS, WARRANTIES, PROMISES OR STATEMENTS HAVE BEEN MADE BY BEST, WITH RESPECT TO THIS PRODUCT, OR ANY PART OR PORTION THEREOF. IN ADDITION, BEST MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OF THIS PRODUCT OR ANY PART OR PORTION THEREOF, FOR ANY PURPOSE, NOR ANY WARRANTY WHICH EXTENDS BEYOND THE DESCRIPTION ON THE FACE HEREOF. BEST SHALL NOT, IN ANY EVENT, BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES SUFFERED BY BUYER OR ANYONE CLAIMING BY, THROUGH OR UNDER BUYER, AS A RESULT OF THE CONDITION OF THIS PRODUCT, OR ANY PART OR PORTION THEREOF, AND THERE ARE NO ORAL OR WRITTEN UNDERTAKINGS OR AGREEMENTS OF ANY TYPE PROVIDED BY BEST EXCEPT AS EXPRESSLY SET FORTH HEREIN. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR PROHIBIT THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION AND EXCLUSIONS MAY NOT APPLY IN YOUR STATE.

GOVERNING LAW: These Terms and Conditions of Sale and any subsequent sales agreements between Best and Customer shall be construed in accordance with the laws of the State of Indiana. The United Nations Convention on Contracts for the International Sale of Goods shall not apply to this Agreement.

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LIMITED WARRANTY

What is Covered: Best Access Solutions, Inc. ("Best") warrants that the Products manufactured by Best, identified below, and sold under its trade names "STANLEY" and "STANLEY HINGES AND DOOR ACCESSORIES" are free of defects in materials and workmanship as outlined below. The sole and exclusive liability of Best under this warranty is limited to the repair or replacement of any Product or component part covered by the warranty at the sole discretion of Best.

Who is Covered: This warranty is extended only to the Seller's distributors of products and the end user who purchases products for purposes other than resale (collectively, "Purchaser").

Hardware Warranty Period:

- **Electrified Hinges** shall be warranted for one (1) year from the date of sale
- **"F", "FBB" (Ball Bearing Hinge), and "CB" (Concealed Bearing Hinge) Mechanical Hinge Series** warranty term shall be limited lifetime for a period of the useful life of the building in which the Products are originally installed.
- **850 Mechanical Hinge Series** warranty term shall be limited lifetime for a period of the useful life of the building in which the Products are originally installed.
- **1900R Mechanical Hinge Series/2060R Mechanical Hinge Series** warranty term shall be limited lifetime for a period of the useful life of the building in which the Products are originally installed.
- **Finishes** shall be warranted for three (3) years from the date of sale excluding US10B/613 "Oil Rubbed Bronze" finish.

Warranty Claims: Any Products believed to be defective as covered by this warranty may not be returned without prior written Returned Materials Authorization (RMA) from Best Product Support (855) 365-2407 covering specific items and quantities within thirty (30) days from the discovery of the alleged defect(s). Best will inform the purchaser where to ship said Product(s), shipping charges prepaid by you, for examination. In the event such examination reveals a defect covered by this warranty; Best will, at its sole option, repair or replace the Product, and return it or its replacement to the purchaser, with charges only for shipping.

Exclusions: This warranty specifically excludes, and Best shall not be held responsible for the following:

- a) **COSTS ASSOCIATED WITH INSTALLING, REMOVING OR REINSTALLATION OF THE PRODUCT.**
- b) Damage caused by Product malfunction or failure attributable to acts of God.
- c) Improper use or installation.
- d) Poor or no maintenance.
- e) Work performed by someone other than an Authorized Best technician.
- f) Failure to follow Best's operating instructions or environmental specifications.
- g) Incorrect application, modification, vandalism, erosion or corrosion, shipping and/or handling, improper storage, accident, misuse, abuse or any other cause not within the control of Best.
- h) This warranty is void if any modification is made to the warranted product, regardless of whether the modification causes or contributes to the alleged defect. All modifications are made at the risk and expense of the party making the modifications.
- i) Best shall not be liable for any repairs, replacements, or adjustments to the product or any costs of labor performed by the Purchaser or others without Best's prior written approval.
- j) Best provides no warranty or guarantee that its cores and/or cylinders will function properly or be mechanically compatible with products not manufactured by Best.
- k) The US10B/613 finish is considered to be a living finish that will change over time with use and age and is expressly excluded from this warranty. The finish changes that occur are indicative of normal wear and tear and reflect the essence of a living finish. The finish changes are not considered manufacturing defects and are not covered by this warranty.

Third Party Warranty: Except as otherwise provided above, Best makes no warranty, express or implied, with regard to third party hardware or software and expressly disclaims the implied warranties or conditions of merchantability or merchantable quality, fitness for a particular purpose, title, infringement and those arising by statute or otherwise in law. Customer's sole recourse for warranty claims is with the manufacturer of the Product. However, Best agrees to pass through any third party warranty that Best receives from the manufacturer of the Products to Purchaser. The extent of any third party warranty details, terms and conditions, remedies and procedures may be expressly stated on, or packaged with, or otherwise accompanying the Products.

LIMITATION OF WARRANTIES: THIS WARRANTY IS GIVEN EXPRESSLY AND IN PLACE OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE. THERE ARE NO UNDERSTANDINGS, AGREEMENTS, REPRESENTATIONS, OR WARRANTIES NOT SPECIFIED HEREIN OTHER THAN THOSE INCLUDED IN THE CURRENT SUPPLIER AGREEMENT BY AND BETWEEN GRAINGER AND BEST.

BEST SHALL NOT, IN ANY EVENT, BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL OR PUNITIVE DAMAGES SUFFERED BY PURCHASER OR ANYONE CLAIMING BY, THROUGH OR UNDER PURCHASER, AS A RESULT OF THE CONDITION OF THIS PRODUCT, OR ANY PART OR PORTION THEREOF.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR PROHIBIT THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION AND EXCLUSIONS MAY NOT APPLY IN YOUR STATE.

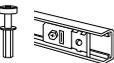
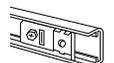
THIS WARRANTY IS GOVERNED BY THE LAW OF THE STATE OF INDIANA WITHOUT REGARD TO ITS CONFLICTS OF LAW PRINCIPLES. BEST AND PURCHASER AGREE THAT THE UNITED NATIONS CONVENTION ON CONTRACTS FOR THE INTERNATIONAL SALE OF GOODS SHALL NOT APPLY TO SALE OF THE PRODUCTS COVERED BY THIS WARRANTY.

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STANLEY Sliding & Folding Hardware

Bi-Fold Track and Hardware

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	Model	Size	Finish	BHMA	EDP #	Stock Item	List Price	Order Multiple	Box Qty	Carton Qty	MPG
	BF20-10[^] Top Pivot Bracket		2C	602	524236001	✓	0.67		200 Ea.	200 Ea.	M4
	BF20-31[^] Top Pivot Guide		2C	602	524208001	✓	0.11		400 Ea.	400 Ea.	M4
	BF25-31[^] Spring Loaded Top Guide Pivot		2C	602	524452001	✓	0.45		200 Ea.	200 Ea.	M4
   	BF30-00-30 2 Door Bifold Retail Set	30" Opening			402025	Stanley National	10.12	6 Sets	6 Sets	6 Sets	M4
	BF30-00-36 2 Door Bifold Retail Set	36" Opening			402032	Stanley National	10.68	6 Sets	6 Sets	6 Sets	M4
	BF30-00-48 4 Door Bifold Retail Set	48" Opening			402044	Stanley National	15.18	6 Sets	6 Sets	6 Sets	M4
	BF30-00-60 4 Door Bifold Retail Set	60" Opening			402054	Stanley National	16.49	6 Sets	6 Sets	6 Sets	M4
	BF30-00-72 4 Door Bifold Retail Set	72" Opening			402064	Stanley National	17.80	6 Sets	6 Sets	6 Sets	M4
	BF30-01-24[^] Steel Track with Pivot Bracket-2 Door	23-3/4"	White		522004001	✓	1.62	25 Ea.	25 Ea.	25 Ea.	M4
	BF30-01-28[^]	27-3/4"	White		522024001	✓	1.84	25 Ea.	25 Ea.	25 Ea.	M4
	BF30-01-30[^]	29-3/4"	White		522032001	✓	1.89	25 Ea.	25 Ea.	25 Ea.	M4
	BF30-01-32[^]	31-3/4"	White		522052001	✓	1.98	25 Ea.	25 Ea.	25 Ea.	M4
	BF30-01-362[^]	35-3/4"	White		522060001	✓	2.16	25 Ea.	25 Ea.	25 Ea.	M4
	BF30-01-364[^] Steel Track with Pivot Bracket-4 Door	35-3/4"	White		522064001	✓	2.25	25 Ea.	25 Ea.	25 Ea.	M4
	BF30-01-48[^]	47-3/4"	White		522068001	✓	2.74	25 Ea.	25 Ea.	25 Ea.	M4
	BF30-01-60[^]	59-3/4"	White		522092001	✓	3.24	25 Ea.	25 Ea.	25 Ea.	M4
	BF30-01-72[^]	71-3/4"	White		522120001	✓	3.78	25 Ea.	25 Ea.	25 Ea.	M4
	BF30-01-96[^]	95-3/4"	White		522148001	✓	4.81	25 Ea.	25 Ea.	25 Ea.	M4
	BF30-02-30[^]	29-3/4"	White		522300001	✓	1.89	25 Ea.	25 Ea.	25 Ea.	M4
	BF30-02-362[^]	35-3/4"	White		522316001	✓	2.11	25 Ea.	25 Ea.	25 Ea.	M4
	BF30-02-60[^]	59-3/4"	White		522332001	✓	3.24	25 Ea.	25 Ea.	25 Ea.	M4
 Bracket Only	BF30-10[^] Top Pivot Bracket		2C	602	522236001	✓	0.47	200 Ea.	200 Ea.	200 Ea.	M4
 2 Door	BF30-22[^] Snugger-2 Door				522240001	✓	0.27	200 Ea.	200 Ea.	200 Ea.	M4
 4 Door	BF30-24[^] Snugger-4 Door				522244001	✓	0.35	100 Ea.	100 Ea.	100 Ea.	M4
	BF30-25[^] Slide Guide				522372001	Stanley National	0.57	200 Ea.	200 Ea.	200 Ea.	M4

(X) Item must be ordered in these increments. [^] For orders having less than the order multiple quantity, add 1/2 (1.5 multiplier) to the net price.

Bi-Fold Track and Hardware (cont.)

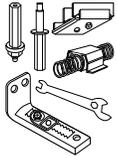
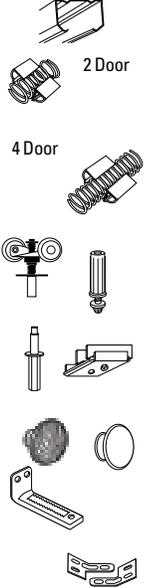
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	Model	Size	Finish	BHMA	EDP #	Stock Item	List Price	Order Multiple	Box Qty	Carton Qty	MPG
	BF30-31[^] Top Pivot 3/8" Hole Prep.		2C	602	522612001	√	0.31	200 Ea.	200 Ea.	200 Ea.	M4
	BF30-32[^] Guide Wheel 3/8" Hole Prep.		2C	602	522620001	√	0.43	200 Ea.	200 Ea.	200 Ea.	M4
	BF30-33[^] Bottom Pivot 3/8" Hole Prep.		2C	602	524212001	√	0.30	200 Ea.	200 Ea.	200 Ea.	M4
	BF30-35[^] Guide Wheel 7/16" Hole Prep.		2C	602	522280001	√	0.53	200 Ea.	200 Ea.	200 Ea.	M4
	BF30-36[^] Bottom Pivot 7/16" Hole Prep.		2C	602	523248001	Stanley National	0.38	200 Ea.	200 Ea.	200 Ea.	M4
	BF30-81[^] Jamb Bracket 3/4" Screws		2C	602	524200001	√	0.46	200 Ea.	200 Ea.	200 Ea.	M4
	Bagset 2400				522017001	√	2.57	100 Sets	100 Sets	100 Sets	M4
	Bagset 2405				522016001	√	2.57	100 Sets	100 Sets	100 Sets	M4
	Bagset 2453				522007001	√	2.13	100 Sets	100 Sets	100 Sets	M4
	Bagset 2454				522011001	√	1.93	100 Sets	100 Sets	100 Sets	M4
	Bagset 2455				522012001	√	2.84	100 Sets	100 Sets	100 Sets	M4
	Bagset 2568				523128001	√	3.83	100 Sets	100 Sets	100 Sets	M4
	BF50-01-48[^] Aluminum Track	47-7/8"	Mill		402321001		10.49	10 Ea.	10 Ea.	10 Ea.	M4
	BF50-01-60[^]	59-7/8"	Mill		402322001		12.89	10 Ea.	10 Ea.	10 Ea.	M4
	BF50-01-72[^]	71-7/8"	Mill		402323001		15.63	10 Ea.	10 Ea.	10 Ea.	M4
	BF50-01-96[^]	96"	Mill		402324001		20.65	10 Ea.	10 Ea.	10 Ea.	M4
	BF50-01-120[^]	120"	Mill		402326001		25.79	10 Ea.	10 Ea.	10 Ea.	M4
	BF50-01-144[^]	144"	Mill		402327001		33.87	10 Ea.	10 Ea.	10 Ea.	M4
	BF50-01-192[^]	192"	Mill		402328001		45.13	10 Ea.	10 Ea.	10 Ea.	M4
	BF50-11[^] Pivot Bracket		2C	602	402304001	√	0.74	200Ea	200Ea	200Ea.	M4
	BF50-22[^] Snugger-2 Door				402306001	√	0.51	100 Ea.	100 Ea.	100 Ea.	M4
	BF50-33[^] Bottom Pivot		2C	602	522276001	√	0.66			200 Ea.	M4
	BF50-34s[^] Top Pivot 7/16" Hole Prep.				522272001	Stanley National	0.50	200 Ea.	200 Ea.	200 Ea.	M4
	BF50-41s Hanger		2C	602	402303001	√	4.81	10 Ea.	10 Ea.	10 Ea.	M4
	BF50-61[^] Plastic Knob		Almond		521244001	√	0.25	100 Ea.	100 Ea.	100 Ea.	M4
	BF50-62[^] Wood knob		Unf. Wood		521280001	√	0.36	100 Ea.	100 Ea.	100 Ea.	M4
	BF50-72[^] Aligners		2C	602	522224001	√	0.42	100 Pr.	100 Pr.	100 Pr.	M4
	BF50-81[^] Jamb Bracket with Pivot Block with 3/4" Screws		2C	602	522252001	√	0.62	200 Ea.	200 Ea.	200 Ea.	M4

(X) Item must be ordered in these increments. [^] For orders having less than the order multiple quantity, add 1/2 (1.5 multiplier) to the net price.

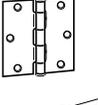
Bi-Fold Track and Hardware (cont.)

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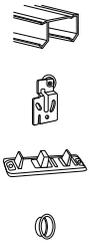
	Model	Size	Finish	BHMA	EDP #	Stock Item	List Price	Order Multiple	Box Qty	Carton Qty	MPG
	BF50-83[^] Floor Bracket		2C	602	522264001	√	0.81	200 Ea.	200 Ea.	200 Ea.	M4
	BF50-84[^] Heavy Duty Jamb Bracket with 3/4" Screws		2C	602	523236001	√	0.66	200 Ea.	200 Ea.	200 Ea.	M4
	BF50-HDW[^] Hardware Set Set consists of: 1 ea. BF50-11, 1 ea. BF50-81, 1 ea. BF50-34, 1 ea. BF50-33, 1 ea. BP250-99, and BF50-25.				402308001	√	3.17	10 Sets	10 Sets	10 Sets	M4
	BFC50-00-36[^] Complete Poly Wrap Packaged Sets 2 door set consists of: 1 ea. BF50-01, BF50-11, BF50-22, BF50-33, BF50-34, BF50-41, BF50-62, BF50-81, and BP250-99. Hinges Not Included 4 door set consists of: 1 ea. BF50-01, BF50-24, 2 ea. BF50-11, BF50-33, BF50-34, BF50-41, BF50-62, BF50-82, 1 pr. BF50-72 and BP250-99. Hinges Not Included	36" Opening			402293001		21.85	10 Sets	10 Sets	10 Sets	M4
	BFC50-00-48[^]	48" Opening			402294001		32.34	10 Sets	10 Sets	10 Sets	M4
	BFC50-00-60[^]	60" Opening			402295001		35.08	10 Sets	10 Sets	10 Sets	M4
	BFC50-00-72[^]	72" Opening			402296001		36.61	10 Sets	10 Sets	10 Sets	M4
	BFC50-00-96[^]	96" Opening			402298001		41.38	10 Sets	10 Sets	10 Sets	M4
	BF125-71 Floor Guide		2C	602	402309001	√	1.86	10 Ea.	10 Ea.	10 Ea.	M4
	BF125-91[^] Aluminum Floor Track Guide	8'	Mill		402310001		10.49	10 Ea.	10 Ea.	10 Ea.	M4
	BF125N-21 Snugger-2 Door				524254001	√	0.58	100 Ea.	100 Ea.	100 Ea.	M4
	BF125N-31[^] Top and Bottom Pivot Set				405302001	√	21.22	10 Sets	10 Sets	10 Sets	M4
	BF125N-41[^] Hanger Set				405301001	√	16.94	10 Ea.	10 Ea.	10 Ea.	M4

(X) Item must be ordered in these increments. [^] For orders having less than the order multiple quantity, add 1/2 (1.5 multiplier) to the net price.

Bi-Fold Track and Hardware (cont.)

	Model	Size	Finish	BHMA	EDP #	Stock Item	List Price	Order Multiple	Box Qty	Carton Qty	MPG
 <p>Top Pivot</p>  <p>Bottom Pivot</p> 	BFC125N-00-30 125 lb. Bifold Contractor Set-2 Door 2 door set consists of: 1 ea. BP250N-01, BF125N-21, BF125N-41, BP250-99, 1 set BF125N-31, 3 ea. 741 3-1/2x3-1/2, and 741 4x4.	30" Opening			405225	√	49.12	1 Set	1 Set	1 Sets	M4
	BFC125N-00-36	36" Opening			405232	√	51.30	1 Set	1 Set	1 Sets	M4
	BFC125N-02-48	48" Opening			405242	√	57.86	1 Set	1 Set	1 Sets	M4
	BFC125N-04-48 125 lb. Bifold Contractor Set-4 Door 4 door set consists of: 1 ea. BP250N-01, BP250-99, 2 ea. BF125N-21, BF125N-41, 6 ea. 741 3-1/2x3-1/2, 741 4x4, and 2 sets BF125N-31.	48" Opening			405244	√	88.46	1 Set	1 Set	1 Sets	M4
	BFC125N-00-60	60" Opening			405254	√	92.83	1 Set	1 Set	1 Sets	M4
	BFC125N-00-72	72" Opening			405264	√	99.38	1 Set	1 Set	1 Sets	M4
	BFC125N-00-96	96" Opening			405284	√	109.22	1 Set	1 Set	1 Sets	M4
	214-SC Screws For 224/234 Hinge	8"x5/8"	Brass-tone		521000001	√	0.21	300 Sets	300 Sets	300 Sets	M4
	214-121SC Self Drilling Screws for 224/234 Hinges	8"x5/8"	Brass-tone		521004001	√	0.42	300 Sets	300 Sets	300 Sets	M4
	220-121SC Drill Point Screws For 220 Hinge	6"x7/8"	Brass-tone		521024001	√	0.42	600 Sets	600 Sets	600 Sets	M4
	220-3^A Non Mortise Hinge with Inline Holes w/ Screws	3"	Brass-tone		521012001	√	0.82	300 Pr.	300 Pr.	300 Pr.	M4
	220-3LS^A Non Mortise Hinge with Inline Holes, Less Screws	3"	Brass-tone		521016001	√	0.60	300 Pr.	300 Pr.	300 Pr.	M4
	221-3^A Non Mortise Hinge with Offset Holes, Less Screws	3"	Brass-tone		521032001	√	0.60	300 Pr.	300 Pr.	300 Pr.	M6
	221-SC^A Screws for 220-3/221-3 Hinges	6"x7/8"	Brass-tone		521040001	√	0.25	600 Sets	600 Sets	600 Sets	M6
	224^A Flatback Hinge, Less Screws	2-1/2"x1-5/8"	Satin-Brass		521052001		0.62	300 Pr.	300 Pr.	300 Pr.	M4
	234^A Flatback Hinge, Less Screws	2-1/2"x1-5/8"	2C	602	521076001		0.43	300 Pr.	300 Pr.	300 Pr.	M4

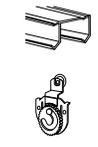
(X) Item must be ordered in these increments. ^ For orders having less than the order multiple quantity, add 1/2 (1.5 multiplier) to the net price.

ByPass Track and Hardware											
	Model	Size	Finish	BHMA	EDP #	Stock Item	List Price	Order Multiple	Box Qty	Carton Qty	MPG
	BP60-HDW (8400BX) Hardware Bagset				541100001	√	2.98	10 Sets	10 Sets	10 Sets	
	BP60-HDW-2 (8401-BX) Hardware Bagset				541116001	√	4.08	10 Sets	10 Sets	10 Sets	
	BP60-HDW-3 (8900-BX) Hardware Bagset				541252001	√	3.31	10 Sets	10 Sets	10 Sets-Set	
	BP60-HDW-4 (8901-BX) Hardware Bagset				541280001	√	2.98	10 Sets	10 Sets	10 Sets-Set	
	BP60-HDW-5 (8902-BX) Hardware Bagset				541292001	√	4.52	10 Sets	10 Sets	10 Sets	
	BP60-00-48 Complete Set with Slot Adjust Hangers and BP75-03 Track 2 door set consists of: 1 ea. BP75-03, BP150-71, 1 pr. BP60-45, BP60-44, and 2 ea. BP150-61	47" Opening			403040	√	8.56	6 Sets	6 Sets	6 Sets	M4
	BP60-00-60	59" Opening			403050	√	9.83	6 Sets	6 Sets	6 Sets	M4
	BP60-00-72	71" Opening			403060	√	11.29	6 Sets	6 Sets	6 Sets	M4
	BP60-00-96	95" Opening			403080	√	16.39	6 Sets	6 Sets	6 Sets	M4
	BP60-41^ Dial Adjust Hanger 7/16" Offset		2C	602	541024001	√	1.21	100 Ea.	100 Ea.	100 Ea.	M4
	BP60-42^ Dial Adjust Hanger 1/8" Offset		2C	602	541028001	√	1.37	100 Ea.	100 Ea.	100 Ea.	M4
	BP60-43^ Single Wheel Hanger 1/4" Offset with 7 Ea. 5/8 Scs.		2C	602	541268001	√	1.05	50 Pr.	50 Pr.	50 Pr.	M4
	BP60-44^ Single Wheel Hanger 1/4" Offset with 4 Ea. 5/8 and 3 Ea. 1-1/2 Scs.		2C	602	541272001	√	1.18	50 Pr.	50 Pr.	50 Pr.	M4
	BP60-45^ Single Wheel Hanger 1/2" Offset with 7 Ea. 5/8 Scs.		2C	602	541284001	√	1.16	50 Pr.	50 Pr.	50 Pr.	M4
	BP60-46^ Single Wheel Hanger 1/2" Offset with 4 Ea. 5/8 and 3 Ea. 1-1/2 Scs.		2C	602	541288001	√	1.11	50 Pr.	50 Pr.	50 Pr.	M4
	BPC60-00-48 60 lb. By Pass Contractor Set with Slot Adjust Hangers and BP75-01 Track 2 door set consists of: 1 ea. BP75-01, BP150-71, 2 pr. BP60-45, and 2 ea. BP150-61	47" Opening			403006001	√	8.74	10 Sets	10 Sets	10 Sets	M4
	BPC60-00-60	59" Opening			403008001	√	10.16	10 Sets	10 Sets	10 Sets	M4
	BPC60-00-72	71" Opening			403010001	√	12.02	10 Sets	10 Sets	10 Sets	M4
	BPC60-00-96	95" Opening			403012001	√	18.79	10 Sets	10 Sets	10 Sets	M4
	BPC60A-00-48 Complete Set with Slot Adjust Hangers and BP75-02 Track	47" Opening			403020001	√	11.62	10 Sets	10 Sets	10 Sets	M4

(X) Item must be ordered in these increments. ^ For orders having less than the order multiple quantity, add 1/2 (1.5 multiplier) to the net price.

ByPass Track and Hardware (cont.)

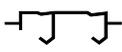
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	Model	Size	Finish	BHMA	EDP #	Stock Item	List Price	Order Multiple	Box Qty	Carton Qty	MPG
	BPC60A-00-60 Complete Set with Slot Adjust Hangers and BP75-02 Track	59" Opening			403021001	√	12.78	10 Sets	10 Sets	10 Sets	M4
	BPC60A-00-72 Complete Set with Slot Adjust Hangers and BP75-02 Track	71" Opening			403022001	√	14.20	10 Sets	10 Sets	10 Sets	M4
	BPD60-00-48 Complete Set with Slot Adjust Hangers and BP75-03 Track Set consists of: 1 ea. BP75-03, BP150-71, BP60-41, 1 pr. BP60-42, and 2 ea. BP150-61	47" Opening			403140	Stanley National	10.93	6 Sets	6 Sets	6 Sets	M4
	BPD60-00-60	59" Opening			403150	Stanley National	12.19	6 Sets	6 Sets	6 Sets	M4
	BPD60-00-72	71" Opening			403160	Stanley National	13.11	6 Sets	6 Sets	6 Sets	M4
	BPD60-00-96	95" Opening			403180	Stanley National	18.39	6 Sets	6 Sets	6 Sets	M4
	BPD60A-00-48 Complete Set with Dial Adjust Hangers and BP75-02 Track Set consists of: 1 ea. BP75-02, BP150-71, 1 pr. BP60-42, BP150-71, 1 pr. BP60-41, and 2 ea. BP150-61	47" Opening			403240001	√	13.29	6 Sets	6 Sets	10 Sets	M4
	BP75-HDW-1 (8100B) Hardware Bagset				541036001	Stanley National	4.15	10 Sets	10 Sets	10 Sets	
	BP75-HDW-2 (8906-X) Hardware Bagset				541312001	√	11.91	10 Sets	10 Sets	10 Sets	
	BP75-01-48s^A Steel Double Track	46-1/2"	Galv.		541416001	√	3.72	10 Ea.	10 Ea.	10 Ea.	M4
	BP75-01-60^A	58-1/2"	Galv.		541420001	√	4.59	10 Ea.	10 Ea.	10 Ea.	M4
	BP75-01-72^A	70-1/2"	Galv.		541424001	√	5.46	10 Ea.	10 Ea.	10 Ea.	M4
	BP75-01-96^A	93-1/2"	Galv.		541436001	√	7.21	10 Ea.	10 Ea.	10 Ea.	M4
	BP75-01-120^A	120"	Galv.		541444001	√	9.29	10 Ea.	10 Ea.	10 Ea.	M4
	BP75-02-48^A Aluminum Double Track	46-3/8"	Mill		541232001	√	5.57	10 Ea.	10 Ea.	10 Ea.	M4
	BP75-02-60^A	58-3/8"	Mill		541236001	√	6.88	10 Ea.	10 Ea.	10 Ea.	M4
	BP75-02-72^A	70-3/8"	Mill		541240001	√	9.40	10 Ea.	10 Ea.	10 Ea.	M4
	BP75-02-96^A	93-3/8"	Mill		541248001	√	12.35	10 Ea.	10 Ea.	10 Ea.	M4
	BP75-02-144^A	144"	Mill		541264001	√	20.54	10 Ea.	10 Ea.	10 Ea.	M4
	BP75-03-48^A Steel Double Track	46-3/8"	Galv.		593096001	Stanley National	3.17	10 Ea.	10 Ea.	10 Ea.	M4
	BP75-03-60^A	58-3/8"	Galv.		593100001	Stanley National	3.50	10 Ea.	10 Ea.	10 Ea.	M4
	BP75-03-72^A	70-3/8"	Galv.		593104001	Stanley National	4.26	10 Ea.	10 Ea.	10 Ea.	M4

(X) Item must be ordered in these increments. ^ For orders having less than the order multiple quantity, add 1/2 (1.5 multiplier) to the net price.

ByPass Track and Hardware (cont.)

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	Model	Size	Finish	BHMA	EDP #	Stock Item	List Price	Order Multiple	Box Qty	Carton Qty	MPG
	BP75-07-48[^] Aluminum Double Track	46-7/8"	Mill		541368001		9.62	10 Ea.	10 Ea.	10 Ea.	M4
	BP75-07-60[^]	58-7/8"	Mill		541372001		12.13	10 Ea.	10 Ea.	10 Ea.	M4
	BP75-07-72[^]	70-7/8"	Mill		541376001		14.42	10 Ea.	10 Ea.	10 Ea.	M4
	BP75-08-48[^] Aluminum Double Track with Prefabricated Header Jamb	46-7/8"	Mill		541384001		19.34	10 Ea.	10 Ea.	10 Ea.	M4
	BP75-43[^] Twin Wheel Hanger		2C	602	541296001	√	1.86	50 Pr.	50 Pr.	50 Pr.	M4
	BP75-45[^] Twin Wheel Hanger		2C	602	541304001	√	1.62	50 Pr.	50 Pr.	50 Pr.	M4
	BP75-76[^] Center Stop for BP75 Tracks		2C	602	403998001	√	3.33	20 Ea.	20 Ea.	20 Ea.	M4
	BP150-61[^] Finger Pull		Bright-Brass		521224001		0.19	200 Ea.	200 Ea.	200 Ea.	M4
	BP150-62[^] Finger Pull	3/4"	Brushed Nickel		521233001		0.20	200 Ea.	200 Ea.	200 Ea.	M4
	BP150-63[^] Finger Pull	2 1/8"	Brushed Nickel		521243001		0.70	200 Ea.	200 Ea.	200 Ea.	M4
	BP150-71[^] Adjustable Floor Guide		Zinc/White		541008001	√	0.94	50 Ea.	50 Ea.	50 Ea.	M4
	BP150-72[^] Floor Guide		White		541020001	√	0.81	100 Ea.	100 Ea.	100 Ea.	M4
	BP150-73[^] Floor Guide		White		541000001	√	0.36	100 Ea.	100 Ea.	100 Ea.	M4
	BP150-74[^] Carpet Riser		2C	602	541016001	√	0.63	50 Ea.	50 Ea.	50 Ea.	M4
	BP150-75[^] Adjustable Floor Guide		Zinc/White		541012001	√	0.63	50 Ea.	50 Ea.	50 Ea.	M4
	BP150N-41[^] Hanger		Brass-Tone		405304001	√	6.23	20 Pr	20 Pr	20 Pr.	M4
	BP150N-HDW[^] Hardware Set Set consists of: 1 ea. BP250-71, BP250-99, and 2 pr. BP150N-41				405860001	√	16.23	10 Sets	10 Sets	10 Sets	M4

(X) Item must be ordered in these increments. [^] For orders having less than the order multiple quantity, add 1/2 (1.5 multiplier) to the net price.

ByPass Track and Hardware (cont.)

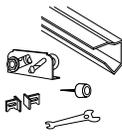
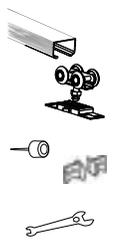
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	Model	Size	Finish	BHMA	EDP #	Stock Item	List Price	Order Multiple	Box Qty	Carton Qty	MPG
	BPC150N-00-48 150 lb. By Pass Contractor Set Set consists of: 2 ea. BP250N-01, 1 pr. TR250-00, 2 pr. BP150N-41, 1 ea. BP250-71, and BP250-99.	48" Opening			405664	✓	32.73	1 Set	1 Set	6 Sets	M4
	BPC150N-00-60	60" Opening			405665	✓	37.10	1 Set	1 Set	6 Sets	M4
	BPC150N-00-72	72" Opening			405666	✓	40.38	1 Set	1 Set	6 Sets	M4
	BPC150N-00-96	96" Opening			405668	✓	48.03	1 Set	1 Set	6 Sets	M4
	BP250-00[^] (TR250) Track Spacer				405306001	✓	0.49	20 Pr.	20 Pr.	20 Pr.	M4
	BP250-61[^] Round Flush Pull	2-1/8"	Bright-Brass		521228001	✓	0.71	20 Ea.	20 Ea.	20 Ea.	M4
	BP250-62[^] Round Flush Pull	2-1/8"	Antique-Brass		521240001	✓	0.95	100 Ea.	100 Ea.	100 Ea.	M4
	BP250-71[^] Adjustable Floor Guide		2C	602	403534001	✓	2.99	50 Ea.	50 Ea.	50 Ea.	M4
	BP250-75[^] Angle Stop		2C	602	541004001	✓	0.66	100 Ea.	100 Ea.	100 Ea.	M4
	BP250-77 Center Stop for BP150N-01 Track		2C	602	400004001	✓	2.79	20 Ea.	20 Ea.	20 Ea.	M4
	BP250-99[^] Adjusting Wrench		2C	602	522232001	✓	0.20	400 Ea.	400 Ea.	400 Ea.	M4
	BP250N-41 Hanger				405305001	✓	28.85	10 Pr.	10 Pr.	10 Pr.	M4
	BP250N-HDWA[^] Hardware Set Set consists of: 2 pr. BP250N-41, 1 ea. BP250-71, and BP250-99.				405790001	✓	33.85	1 Set	1 Set	6 Sets	M4
	BP250N-01-48[^] Aluminum Track Order 2 pieces per opening	48"			405102001	✓	7.43	10 Ea.	10 Ea.	10 Ea.	M4
	BP250N-01-60[^]	60"			405103001	✓	9.07	10 Ea.	10 Ea.	10 Ea.	M4
	BP250N-01-72[^]	72"			405104001	✓	10.49	10 Ea.	10 Ea.	10 Ea.	M4
	BP250N-01-96[^]	96"			405105001	✓	14.42	10 Ea.	10 Ea.	10 Ea.	M4
	BP250N-01-120[^]	120"			405106001	✓	18.25	10 Ea.	10 Ea.	10 Ea.	M4
	BP250N-01-144[^]	144"			405107001	✓	21.64	10 Ea.	10 Ea.	10 Ea.	M4
	BP250N-01-192[^]	192"			405108001	✓	29.29	10 Ea.	10 Ea.	10 Ea.	M4
	BP250N-02-48[^] Aluminum Fascia for BP250N-01 Track	48"			405200001	✓	14.64	10 Ea.	10 Ea.	10 Ea.	M4
	BP250N-02-60[^]	60"			405201001	✓	18.14	10 Ea.	10 Ea.	10 Ea.	M4
	BP250N-02-72[^]	72"			405202001	✓	21.09	10 Ea.	10 Ea.	10 Ea.	M4
	BP250N-02-96[^]	96"			405203001	✓	28.74	10 Ea.	10 Ea.	10 Ea.	M4
	BP250N-02-120[^]	120"			405204001	✓	36.39	10 Ea.	10 Ea.	10 Ea.	M4

(X) Item must be ordered in these increments. [^] For orders having less than the order multiple quantity, add 1/2 (1.5 multiplier) to the net price.

ByPass Track and Hardware (cont.)											
	Model	Size	Finish	BHMA	EDP #	Stock Item	List Price	Order Multiple	Box Qty	Carton Qty	MPG
	Hanger 250 lb. By Pass Contractor Set Set consists of: 2 ea. BP250N-01, 1 pr. TR250-00, 2 pr. BP250N-41, 1 ea. BP250-71, and BP250-99.	60" Opening			405750	√	102.66	1 Set	1 Set	6 Sets	M4
	BPC250N-00-72	72" Opening			405760	√	108.13	1 Set	1 Set	6 Sets	M4
	BPC250N-00-96	96" Opening			405780	√	121.24	1 Set	1 Set	6 Sets	M4

(X) Item must be ordered in these increments. ^ For orders having less than the order multiple quantity, add ½ (1.5 multiplier) to the net price.

Pocket Door Track, Hardware and Frames											
Continued on next page											
	Model	Size	Finish	BHMA	EDP #	Stock Item	List Price	Order Multiple	Box Qty	Carton Qty	MPG
	BP150-61[^] Finger Pull		Bright-Brass		521224001		0.19	200 Ea.	200 Ea.	200 Ea.	M4
	BP150N-41[^] Hanger		Brass-Tone		405304001	√	6.23	20 Pr	20 Pr	20 Pr.	M4
	BP250-61[^] Round Flush Pull	2-1/8"	Bright-Brass		521228001	√	0.71	20 Ea.	20 Ea.	20 Ea.	M4
	BP250-62[^] Round Flush Pull	2-1/8"	Antique-Brass		521240001	√	0.95	100 Ea	100 Ea	100 Ea.	M4
	BP250N-41 Hanger				405305001	√	28.85	10 Pr.	10 Pr.	10 Pr.	M4
	PD75-00-36 75Lb. Track and Hardware Set Set consists of: 1 ea. PD75-01, PD250-77, BP250-99, 1 pr. BP75-41, and 2 ea. PD250-71				403903	Stanley National	11.29	6 Sets	6 Sets	6 Sets	
	PD150N-HDW Hardware Set Set consists of: 1 pr. BP150N-41, 1 ea. PD250-74, PD250-77, and BP250-99. 1-3/8 door guide only. Provide PD250-71 for all others (40-3530).				405845001	√	7.50	10 Sets	10 Sets	10 Sets	M4
	PD150-61 Pocket Door Pull	2-3/4"			404000	Stanley National	6.50	1 Ea.	1 Ea.	10 Ea.	M4
	PDC150N-00-36 150 lb. Track and Hardware Contractor Set Set consists of: 1 ea. PD150-01-72, PD250-77, BP250-99, 1 pr. BP150N-41, and 2 ea. PD250-71.				405843		37.10	1 Set	1 Set	1 Set	M4
	PDC150N-00-48				405844		44.75	1 Set	1 Set	1 Set	M4
	PDFC150N-00-68 Pocket Door Frame and Hardware Set consists of: 1 ea. PDF250N-01, PD250-77, BP250-99, 1 pr. BP150N-41, 1 set PDF250-51, 2 ea. PD250-71, and 9-57	3'0"x6'8" Opening			403925	√	111.24	1 Set	1 Set	1 Set	M4
	PDFC150N-00-70	3'0"x7'0" Opening			405940001	√	117.96	1 Set	1 Set	1 Set	M4
	PDFC150N-00-80	3'0"x8'0" Opening			405942001	√	126.70	1 Set	1 Set	1 Set	M4
	PD250-61 Pocket Door Pull	3-3/4"			404030	Stanley National	8.69	1 Ea.	5 Ea.	5 Ea.	M4
	PD250-62 Pocket Door Privacy Latch	3-3/4"			404040	Stanley National	11.97	1 Ea.	5 Ea.	5 Ea.	M4
	PD250-71[^] Bottom Guide		White		403530001	√	1.39	100 Ea	100 Ea	100 Ea.	M4

(X) Item must be ordered in these increments. [^] For orders having less than the order multiple quantity, add 1/2 (1.5 multiplier) to the net price.

Pocket Door Track, Hardware and Frames (cont.)											
	Model	Size	Finish	BHMA	EDP #	Stock Item	List Price	Order Multiple	Box Qty	Carton Qty	MPG
	PD250-72s[^] Door Guide for 1-3/4" Doors		2C	602	403997001	√	2.08	50 Ea.	50 Ea.	50 Ea.	M4
	PD250-74s[^] Door Guide for 1-3/8" Doors		2C	602	403993001	√	0.72	50 Ea.	50 Ea.	50 Ea.	M4
	PD250-77[^] Bumper Stop				403969001	√	0.16	100 Ea.	100 Ea.	100 Ea.	M4
	PD250-95-97[^]	97-3/4"	PS		403965001		10.00	20 Pr.	20 Pr.	20 Pr.	M4
	PD250-96[^] Jamb Stiffener	81-3/4"	PS		403966001		5.19			20	M4
	PD250-98[^] Jamb Spacer				403996001	√	0.33	100 Ea.	100 Ea.	100 Ea.	M4
	PD250N-01-47[^] Pocket Door Aluminum Track	46-7/8"			405109001	√	7.43	10 Ea.	10 Ea.	10 Ea.	M4
	PD250N-01-55[^]	54-7/8"			405110001	√	8.34	10 Ea.	10 Ea.	10 Ea.	M4
	PD250N-01-59[^]	58-7/8"			405111001	√	9.07	10 Ea.	10 Ea.	10 Ea.	M4
	PD250N-01-63[^]	62-7/8"			405112001	√	9.48	10 Ea.	10 Ea.	10 Ea.	M4
	PD250N-01-71[^]	70-7/8"			405113001	√	10.49	10 Ea.	10 Ea.	10 Ea.	M4
	PD250N-01-95[^]	94-7/8"			405114001	√	14.42	10 Ea.	10 Ea.	10 Ea.	M4
	PD250N-01-120[^]	120"			405106001	√	18.25	10 Ea.	10 Ea.	10 Ea.	M4
	PD250N-01-144[^]	144"			405107001	√	21.64	10 Ea.	10 Ea.	10 Ea.	M4
	PD250N-01-192[^]	192"			405108001	√	29.29	10 Ea.	10 Ea.	10 Ea.	M4
	PDF250N-05s[^] Bi-Parting Bracket Inc. gal. nails & 4 ea. BP250-77 stops				405960001	√	23.82	1 Set	1 Set	10 Set	M4
	PDFC250N-00-80 Pocket Door Frame and Hardware Set consists of: 1 ea. PDF250N-01, PD250-77, BP250-99, 1 pr. BP150N-41, 1 set PDF250-51, 2 ea. PD250-71, and 9-57	4'0"x8'0" Opening			405950001	√	166.04		1 Set	1 Set	M4

(X) Item must be ordered in these increments. For orders having less than the order multiple quantity, add 1/2 (1.5 multiplier) to the net price.

EDP Number to Class Number Cross Reference

EDP Number	Class Number	Size	Finish	UPC#	Page	EDP Number	Class Number	Size	Finish	UPC#	Page
402025	BF30-00-30	30" Opening			6	403012001	BPC60-00-96-2DRSET	95" Opening		887838078674	10
402032	BF30-00-36	36" Opening			6	403020001	BPC60A-00-48			887838078681	10
402044	BF30-00-48	48" Opening			6	403021001	BPC60A-00-60			887838078698	11
402054	BF30-00-60	60" Opening			6	403022001	BPC60A-00-72			887838078704	11
402064	BF30-00-72	72" Opening			6	403240001	BPD60A-00-48	47" Opening		887838078711	11
403040	BP60-00-48	47" Opening			10	403250001	BPD60A-00-60	59" Opening		887838096685	11
403050	BP60-00-60	59" Opening			10	403260001	BPD60A-00-72	71" Opening		887838096692	11
403060	BP60-00-72	71" Opening			10	403530001	PD250-71		White	887838078735	15
403080	BP60-00-96	95" Opening			10	403534001	BP250-71		2C	887838078742	13
403140	BPD60-00-48	47" Opening			11	403966001	PD250-96	81-3/4"	PS	887838078773	16
403150	BPD60-00-60	59" Opening			11	403969001	PD250-77			887838078797	16
403160	BPD60-00-72	71" Opening			11	403993001	PD250-74s			887838078803	16
403180	BPD60-00-96	95" Opening			11	403996001	PD250-98			887838078810	16
403903	PD75-00-36				15	403997001	PD250-72s		2C	887838078827	16
403925	PDFC150N-00-68	3'0"x6'8" Opening			15	403998001	BP75-76		2C	887838078834	12
404000	PD150-61	2-3/4"			15	405102001	BP250N-01-48	48"		887838078841	13
404030	PD250-61	3-3/4"			15	405103001	BP250N-01-60	60"		887838078858	13
404040	PD250-62	3-3/4"			15	405104001	BP250N-01-72	72"		887838078865	13
405225	BFC125N-00-30	30" Opening			9	405105001	BP250N-01-96	96"		887838078872	13
405232	BFC125N-00-36	36" Opening			9	405106001	BP250N-01-120	120"		887838078889	13
405242	BFC125N-02-48	48" Opening			9	405107001	BP250N-01-144	144"		887838078896	13
405244	BFC125N-04-48	48" Opening			9	405108001	BP250N-01-192	192"		887838078902	13
405254	BFC125N-00-60	60" Opening			9	405109001	PD250N-01-47				16
405264	BFC125N-00-72	72" Opening			9	405110001	PD250N-01-55				16
405284	BFC125N-00-96	96" Opening			9	405111001	PD250N-01-59				16
405664	BPC150N-00-48	48" Opening			13	405112001	PD250N-01-63				16
405665	BPC150N-00-60	60" Opening			13	405113001	PD250N-01-71				16
405666	BPC150N-00-72	72" Opening			13	405114001	PD250N-01-95				16
405668	BPC150N-00-96	96" Opening			13	405200001	BP250N-02-48	48"		887838078964	13
405750	BPC250N-00-60	60" Opening			14	405201001	BP250N-02-60	60"		887838078971	13
405760	BPC250N-00-72	72" Opening			14	405202001	BP250N-02-72	72"		887838078988	13
405780	BPC250N-00-96	96" Opening			14	405203001	BP250N-02-96	96"		887838078995	13
405843	PDC150N-00-36				15	405204001	BP250N-02-120				13
405844	PDC150N-00-48				15	405301001	BF125N-41			887838079084	8
400004001	BP250-77		2C	887838078643	13	405302001	BF125N-31			887838079091	8
402293001	BFC50-00-36	36" Opening		887838096494	8	405304001	BP150N-41		BrassTone	887838079107	12
402294001	BFC50-00-48	48" Opening		887838096500	8	405304001	BP150N-41		BrassTone	887838079107	15
402295001	BFC50-00-60	60" Opening		887838096517	8	405305001	BP250N-41			887838079114	15
402296001	BFC50-00-72			887838096524	8	405306001	BP250-00 (TR250)			887838079121	13
402298001	BFC50-00-96			887838096531	8	405790001	BP250N-HDW			887838079183	13
402303001	BF50-41s		2C	887838096470	7	405845001	PD150N-HDW			887838079213	15
402304001	BF50-11		2C	887838096333	7	405860001	BP150N-HDW			887838079220	12
402306001	BF50-22			887838096340	7	405940001	PDFC150N-00-70	3'0"x7'0" Opening		887838079237	15
402308001	BF50-HDW			887838096487	8	405942001	PDFC150N-00-80	3'0"x8'0" Opening		887838079244	15
402309001	BF125-71		2C	887838078650	8	405950001	PDFC250N-00-80	4'0"x8'0" Opening		887838079251	16
402310001	BF125-91				8	405960001	PDF250N-05s			887838096920	16
402321001	BF50-01-48	47-7/8"	Mill	887838096296	7	521000001	214-SC	8x5/8	Brasstone	887838082244	9
402322001	BF50-01-60	59-7/8"	Mill	887838096302	7	521004001	214-121SC	8x5/8	Brasstone	887838082251	9
402323001	BF50-01-72	71-7/8"	Mill	887838096319	7	521012001	220-3	3	Brasstone	887838082268	9
402324001	BF50-01-96	96"	Mill	887838096326	7	521016001	220-3LS	3	Brasstone	887838082275	9
402326001	BF50-01-120	120"	Mill	887838096371	7	521024001	220-121SC	6x7/8	Brasstone	887838082282	9
402327001	BF50-01-144	144"	Mill	887838096456	7	521032001	221-3	3	Brasstone	887838082299	9
402328001	BF50-01-192	192"	Mill	887838096463	7	521040001	221-SC	6x7/8	Brasstone	887838082305	9
403006001	BPC60-00-48	47" Opening		887838096616	10	521052001	224	2-1/2x1-5/8	SatinBrass	887838082312	9
403008001	BPC60-00-60	59" Opening		887838096623	10	521076001	234	2-1/2x1-5/8	2C	887838082336	9
403010001	BPC60-00-72	71" Opening		887838096630	10						

EDP Number to Class Number Cross Reference

EDP Number	Class Number	Size	Finish	UPC#	Page
521224001	BP150-61		BrightBrass	887838082343	12
521224001	BP150-61		BrightBrass	887838082343	15
521228001	BP250-61	2-1/8"	BrightBrass	887838082350	13
521228001	BP250-61	2-1/8"	BrightBrass	887838082350	15
521233001	BP150-62	3/4"	Brushed Nickel		12
521240001	BP250-62	2-1/8"	AntiqueBrass	887838082367	13
521240001	BP250-62	2-1/8"	AntiqueBrass	887838082367	15
521243001	BP150-63	2 1/8"	Brushed Nickel		12
521244001	BF50-61		Almond	887838096388	7
521276001	PD250-64	2-3/4" x 1 15/16"		887838082381	14
521280001	BF50-62		Unf.Wood	887838096395	7
522004001	BF30-01-24	23-3/4"	White	887838096012	6
522007001	2453			887838096289	7
522011001	2454			887838082398	7
522012001	2455			887838082404	7
522016001	2405			887838082411	7
522017001	2400			887838082428	7
522024001	BF30-01-28	27-3/4"	White	887838096029	6
522032001	BF30-01-30	29-3/4"	White	887838096036	6
522052001	BF30-01-32	31-3/4"	White	887838096043	6
522060001	BF30-01-362	35-3/4"	White	887838096050	6
522064001	BF30-01-364	35-3/4"	White	887838096067	6
522068001	BF30-01-48	47-3/4"	White	887838096074	6
522092001	BF30-01-60	59-3/4"	White	887838096081	6
522120001	BF30-01-72	71-3/4"	White	887838096098	6
522148001	BF30-01-96	95-3/4"	White	887838096111	6
522224001	BF50-72		2C	887838096418	7
522232001	BP250-99		2C	887838082435	13
522236001	BF30-10		2C	887838096166	6
522240001	BF30-22			887838096173	6
522244001	BF30-24			887838096180	6
522252001	BF50-81		2C	887838096425	7
522264001	BF50-83		2C	887838096432	8
522272001	BF50-34s			887838096364	7
522276001	BF50-33		2C	887838096357	7
522280001	BF30-35		2C	887838096234	7
522284001	BF30-02-24	23-3/4"	White	887838096128	6
522300001	BF30-02-30	29-3/4"	White	887838096135	6
522316001	BF30-02-362	35-3/4"	White	887838096142	6
522332001	BF30-02-60	59-3/4"	White	887838096159	6
522372001	BF30-25			887838096197	6
522528001	2385			887838096272	7
522612001	BF30-31		2C	887838096203	7
522620001	BF30-32		2C	887838096210	7
523128001	2568			887838082459	7
523236001	BF50-84		2C	887838096449	8
523248001	BF30-36		2C	887838096241	7
524200001	BF30-81		2C	887838096258	7
524208001	BF20-31		2C	887838095930	6
524212001	BF30-33		2C	887838096227	7
524236001	BF20-10		2C	887838095923	6
524254001	BF125N-21			887838082466	8
524452001	BF25-31		2C	887838095947	6
541000001	BP150-73		White	887838082480	12
541004001	BP250-75		2C	887838082497	13
541008001	BP150-71		Zinc/White	887838082503	12

EDP Number	Class Number	Size	Finish	UPC#	Page
541012001	BP150-75		Zinc/White	887838082510	12
541016001	BP150-74		2C	887838082527	12
541020001	BP150-72		White	887838082534	12
541024001	BP60-41		2C	887838096593	10
541028001	BP60-42		2C	887838082541	10
541036001	BP75-HDW-1			887838096708	11
541100001	BP60-HDW (8400BX)				10
541116001	BP60-HDW-2 (8401-BX)				10
541232001	BP75-02-48	46-3/8"	Mill	887838096722	11
541236001	BP75-02-60	58-3/8"	Mill	887838096739	11
541240001	BP75-02-72	70-3/8"	Mill	887838082589	11
541248001	BP60-HDW-3 (8900-BX)			887838082596	10
541252001	BP60-HDW-3 (8900-BX)				10
541264001	BP60-43		2C	887838082619	10
541268001	BP60-43		2C	887838082626	10
541272001	BP60-44		2C	887838096609	10
541280001	BP60-45		2C		10
541284001	BP60-45		2C	887838082640	10
541288001	BP60-46		2C	887838082657	10
541292001	BP60-HDW-5 (8902-BX)				10
541296001	BP75-43		2C	887838082671	12
541304001	BP75-45		2C	887838082688	12
541312001	BP75-HDW-2			887838082695	11
541368001	BP75-07-48	46-7/8"	Mill	887838082718	12
541372001	BP75-07-60	58-7/8"	Mill	887838082725	12
541376001	BP75-07-72	70-7/8"	Mill	887838082732	12
541384001	BP75-08-48	46-7/8"	Mill	887838096777	12
541416001	BP75-01-48s	46-1/2"	Galv.	887838082770	11
541420001	BP75-01-60	58-1/2"	Galv.	887838082787	11
541424001	BP75-01-72	70-1/2"	Galv.	887838082794	11
541436001	BP75-01-96	93-1/2"	Galv.	887838082817	11
541444001	BP75-01-120	120"	Galv.	887838082824	11
593096001	BP75-03-48	46-3/8"	Galv.	887838096746	11
593100001	BP75-03-60	58-3/8"	Galv.	887838096753	11
593104001	BP75-03-72	70-3/8"	Galv.	887838096760	11

QUOTING & ORDERING

Price quotations are based on one (1) shipment to one (1) location, and are valid as identified in the quote but in no case longer than one year from the date of the quote. All exceptions will be evaluated on an individual basis.

All quotation requests will be provided by the Best Access Solutions, Inc. ("Best") Representative where the project is located.

QUOTING PROCESS AND PROCEDURES: The following information is necessary to secure a price quotation from Best.

- Distributor Name
- Distributor Location
- Distributor Contact Name & Phone Number
- Distributor e-mail contact
- Project Name
- Project Location
- Bid Date
- Architects Name, Phone Number, and Architects Location
- Specification Writer Name, Phone Number and Location
- Competitive Influence / Specification
- List of materials to be quoted

Every attempt will be made by Best to provide the price quotation in a timely manner. Upon completion, you will receive a copy of the quotation which will also include a valid quotation number. Once the project is secured, a copy of the quotation must accompany your purchase order and be forwarded to Best Customer Service Department in Indianapolis for processing.

NON-STANDARD PRODUCT REQUEST: Please contact your Best Representative to complete a Non-Standard Product Request Form. All requests should be submitted to the following email address:

Email: product.request.us@dormakaba.com

Upon receipt of a special order request, Best will review the configuration and determine if Best is capable of making the special order product and will provide a response to the customer. If Best is able to make the special order product, Best will provide a specific sku/configuration to the customer for the special order product. This sku/configuration must be identified on all Purchase Orders. In addition, the Purchase Order must be marked as a "Special Order".

ORDERING: The following information is required for Best to successfully process any order:

- Itemized Purchase Order (PO)
- Best Approved Quote

Please send all orders to BAS-orderentry.us@dormakaba.com or by fax to 877-835-1030

NOTE: For detailed information on how to place an order for Best products as well as BEST masterkey services please see the detailed section regarding "Best Ordering".

ADD ON ORDERS FOR QUOTED PROJECTS: To place an add-on order from a quoted project the Distributor must include the original quote, PO number and/or Best's original order number. Add-On orders will be accepted for a period one (1) year from the original order date. Add-On orders received that are outside of the aforementioned period will be forwarded to the Best Representative for re-quote.

STOCKING ORDERS: All orders for stock replenishment should be marked as "Stock" and indicate a "Ship To" address that coincides with the stocking Distributor warehouse location.

INCOMPLETE ORDER PROCESS: All orders are screened upon receipt for complete information. If an order is received incomplete, Best Customer Service will make one (1) attempt to contact a Distributor directly for the missing requirements. If the information is not made available to Best at that time the order will be referred to the local Best Representative for resolution. All incomplete orders will be cancelled if not resolved after fourteen (14) calendar days.

PRICE DISCREPANCY PROCESS: All entered orders are reviewed by Best Customer Service for accuracy and pricing consistency between the Distributor and Best. Any order determined by Best, in its sole and absolute discretion, to have a value greater than the Total Price shown on the Distributor purchase order will be held by Best for a Price Discrepancy. Best quotes are also reviewed to ensure that they are complete, approved, and match the PO. Due to pricing sensitivity, all price discrepancies must be resolved exclusively by your Best Representative.

ORDER CANCELLATION/CHANGES: All requests for Order Cancellations and Changes (Quantity, Shipping, Finish, Function, etc) should be sent directly to Best Customer Service. Requests via phone will be accepted, but must be accompanied by a written request. Factory Order Number, PO Number, Account Info, and Detailed Changes must be clearly indicated. Change requests can be submitted via the following methods:

Email: BAS-cshelp.us@dormakaba.com
Fax: 1-877-835-1030

All order cancellations or changes will be subject to a cancellation fee as defined in Best's Terms and Conditions of Sale.

PRODUCTION SCHEDULING AND "DO NOT SHIP BEFORE" REQUESTS: All orders are scheduled for production and shipping based on current production lead times and availability. Scheduling is completed only when an order is released from both credit and pricing review.

Exceptions to this policy are made only when the PO is clearly marked: "Do Not Ship Before" followed by the date. (*Required Date, Expected Date, etc. do not apply*) These orders will be scheduled to ship on or after the date listed.

Changes to "Do Not Ship Before" dates are required in writing and should be sent to: BAS-cshelp.us@dormakaba.com.

Be advised orders not clearly marked with a "Do Not Ship Before" designation will be payable within normal terms from the actual shipment date.

QUOTING & ORDERING (continued)

EXPEDITE REQUESTS:

- Expedite requests will be reviewed and accommodated by Best based on production lead times and availability.
Email: BAS-expediterequest.us@dormakaba.com
- See the then current BEST Quick Ship Program for details.

WHOLESALE PURCHASE: Distributors are also free to utilize Best's Authorized Wholesalers to purchase product. Best does not make any guarantee of availability or pricing for purchases from an Authorized Wholesaler and the discounts afforded to Distributor by Best shall not apply to purchases from an Authorized Wholesaler. The terms and conditions and price of product shall be as mutually agreed between Distributor and Wholesaler.

RETURNED AUTHORIZATION (RA)

RA REQUESTS: A Return Authorization Form ("RA") must be utilized to return defective products **still under warranty** or products deemed repairable by Best Access Solutions, Inc. ("Best"). All products returned to Best must have a correct Return Authorization (RA) number applied to the outside of the shipping carton. All products must be returned within sixty (60) calendar days of RA issue date. This process can take up to seven (7) days after product is received at Best's factory. If a defective product presents a security risk, an advance replacement may be requested.

RA PROCESS: Requests for warranty related returns can be initiated by submitting an email to **BAS-rgacreditgrp.us@dormakaba.com**.

The RA Request Form must be completed entirely to process an RA. The following information will be needed:

- End User Name
- Account Number
- Contact Name
- Phone Number
- Purchaser Order Number
- Sales Order Number
- Item Number
- Item Quantity
- Description of the Problem

1. Upon review and approval of the submitted RA request, a claim number is logged and provided back to the requestor by a Best Team member.
2. Once a claim number is issued, this number should be noted on all references and communications regarding the applicable situation to ensure a claim is easily identified.
3. Defective product should be returned to the address below. The shipment must be marked with the approved RA claim number to ensure prompt processing and attention. All shipping charges prepaid by customer.

BEST Access Solutions, Inc.
Attn: Returns Department
6161 East 75th Street
Indianapolis, IN 46250

4. When material is received at Best's factory, Best will assess and determine the nature of the defect.
5. Defective goods are replaced upon Best's determination.
6. Credit for material and freight is issued only if deemed appropriate by Best. If approved, credit is initiated and a credit memo is mailed to the Distributor within fifteen (15) business days.

PURCHASE ORDERS:

A Purchase Order (PO) will be required if the Product is:

1. Defective and not under warranty, or
2. An advance replacement is required without verification of whether the product is defective and under warranty.

Please send Purchase Orders to the following:

- Preferred Method Email:
BAS-rgacreditgrp.us@dormakaba.com
- Fax: 1-877-835-1030

RETURNED AUTHORIZATION (RA) NON-WARRANTY

RA POLICY: A Return Authorization Form ("RA") must be utilized to return products that are not defective and otherwise in a resalable condition. Only goods with an invoice date of less than one (1) year will be considered for a non-warranty related return. All materials returned to Best Access Solutions, Inc. ("Best") for any reason (other than warranty), must have a correct RA number applied to the outside of the shipping carton. A thirty percent (30%) re-stocking charge (of the purchase price) will be applied to the Distributor's account for orders returned, including orders that were placed by customer in error. Transportation charges of returned goods must be prepaid by the Distributor. All goods must be returned within sixty (60) calendar days of RA issue date. All goods must be returned in original packaging and be in resalable condition. Product not returned in saleable condition is subject to disposal by Best with no credit issued. Commercial Hardware items that are special made to order items will not be returned under any circumstances.

RA PROCESS: Requests for non-warranty related returns can be initiated by submitting an email to **BAS-rgacreditgrp.us@dormakaba.com**.

The RA Request Form must be completed entirely to process an RA. The following information will be needed:

- Company Name
- Account Number
- Contact Name
- Phone Number
- Purchaser Order Number
- Sales Order Number
- Item Number
- Item Quantity
- Description of the Problem

1. Upon review and approval of the submitted RA request, a claim number is logged and provided back to the requestor by a Best Team member:
2. Once a claim number is issued, this number should be noted on all references and communications concerning said RA.
3. Product should be returned to the address below. The shipment must be marked with the approved RA claim number to ensure prompt processing and attention. All shipping charges prepaid by customer.

BEST Access Solutions, Inc.
Attn: Returns Department
6161 East 75th Street
Indianapolis, IN 46250

4. The RA will be processed once material is received at Best's factory provided it is received in its original packaging and is in saleable condition.
5. Credit is issued to the Distributor account and a credit memo is mailed to the Distributor.

FULFILLMENT ISSUES

Any quality issues (missing parts, wrong parts, handling, finish, etc) should be submitted electronically to: BAS-rgacreditgrp.us@dormakaba.com or your Local Best Representative.

Please reference your original Purchase Order (PO) Number, Factory Order Number, Distributor Account, Contact Information (E-mail/Fax), and include a detailed description of the issue.

1) ITEMS MISSING FROM A SHIPMENT: If you have signed your shipment short, Best Customer Service will promptly issue a No Charge replacement order for the missing products.

If the shipment was not signed short but after review, Best Customer Service determines (based on shipping weights, packing lists, etc) that the order was indeed shipped short, a No Charge replacement will be issued.

If Best Customer Service cannot verify a shipping error, an advance replacement order will be entered, charged, and expedited to the Distributor. The quality issue will be forwarded to the Return Authorization Credit Group for resolution.

If it is determined that the item was omitted from the order due to a Best order entry error, a change order will be entered and expedited for the missing products.

Please see Best's price book for further detail.

2) WRONG ITEMS RECEIVED (parts, handling, function, finish, etc):

Advanced replacements will be issued for any wrong items received. **Such orders will be charged based on pricing/ discounts from the original order.** The issue will be forwarded to Best's Return Authorization Credit Group for resolution.

Any quality issue that is determined to be either a Best order entry and/or manufacturing error will have an advanced replacement order entered and will be expedited. An RA will be issued to return the incorrect products. No re-stock fee will apply for Best order entry and/or manufacturing errors.

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STANLEY®

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